



OWEN-STEWART PERFORMANCE RESOURCES INC.

SENSATIONAL Training Resource Sale!

SAVE UP TO \$1451 on over 400 DVDs!

Government Year-End Specials!

FREE OFFERS - Gift Cards, DVDs, Toolkits & iPods!

100+ FRENCH DVDS on Special!

Sale Ends April 2, 2010

ACCOUNTABILITY

	List Price	Sale Price
Accountability That Works!	\$1075	\$739
Accountability Toolkit, Government Version	\$735	\$559
Has the Buck Stopped Yet?	\$495	\$396 or Less
Who Are "They" Anyway?	\$495	\$396 or Less

ASSERTIVENESS

Assertiveness Skills Pack	\$225	\$202
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ATTITUDE

Activating Attitude!	\$340	\$229
Attitude Is Everything	\$515	\$329
Attitude Virus: Curing Negativity in the Workplace	\$955	\$619
Attitude Virus: Curing Negativity in the Workplace - Government Version	\$955	\$619
Attitude Virus: Curing Negativity in the Workplace - Workforce Version	\$955	\$619
Bad Apples: How to Deal With Difficult Attitudes	\$875	\$575
Jukebox Journey With Soul	\$325	\$210

LEGEND

Or Less
Subject to
further discounts.

◆
Available in French.

Gov
Government-Only specials.
Subject to further discounts.

BRAINSTORMING	List Price	Sale Price
Change and Innovation Through Brainstorming	\$995	\$895 Gov
CHANGE/NEW WORKPLACE		
Journey: Reflections on Change	\$375	\$225 or Less
Jump!	\$350	\$210
Leadership and the New Science	\$955	\$629
Lessons From the New Workplace	\$855	\$529
Life's Lessons: Change	\$310	\$189
Managing Change Trainer Pack	\$225	\$202
Ready. Set. Change!	\$875	\$645
Riding the Wave: Strategies for Change	\$735	\$459
S'adapter au changement	\$995	\$527
Taking Charge of Change, Revised Edition ♦ (Original version)	\$1055	\$619
COACHING		
The Courage to Coach ♦	\$875	\$559
The Courage to Coach For Retail	\$875	\$559
Dimensions of Coaching ♦	\$695	\$556 or Less
Le guide pratique	\$895	\$805 Gov
Les différentes facettes du coaching	\$695	\$556 or Less
On-the-Job Coaching	\$950	\$479
The Practical Coach ♦	\$925	\$832 Gov
When Harry Coached Sally	\$595	\$249
When the Coach Is You!	\$835	\$549
When the Coach Is You! - Government Version	\$835	\$549
When the Coach Is You! - Healthcare Version	\$635	\$409
COMMUNICATION		
Being Assertive	\$745	\$359
Body Language Skills At Work	\$950	\$379
Body Talk	\$950	\$379
Bonne question	\$950	\$269
Comment établir le contact en affaires en quatre-vingt-dix secondes ou moins	\$925	\$832 Gov
Communicating Non-defensively, Revised ♦ (Original Version)	\$825	\$469

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



**When you spend \$800-\$1499,
you'll receive one \$25 Gift Card!**



COMMUNICATION (Cont'd)	List Price	Sale Price
Communication in Healthcare	\$645	\$429
Communication Intelligence: Business Etiquette	\$745	\$359
Communication Skills Trainer Pack	\$225	\$202
The Communication Toolkit	\$850	\$499
Communication: Non-défensive	\$595	\$297
Communication: The Non-Verbal Agenda, 2nd Edition ♦	\$850	\$499
E.asywriter: Using E-mail Effectively	\$650	\$519
Good Question ♦	\$950	\$269
How to Connect in Business... In 90 Seconds or Less™ ♦	\$925	\$832 Gov
How to Connect in Healthcare ... In 90 Seconds or Less™	\$925	\$832 Gov
L'art de communiquer: le facteur non-verbal	\$850	\$499
Life is a Series of Presentations: Inspire, Inform & Influence. Anytime. Anywhere.	\$875	\$519
The Manager's Communication Handbook	\$10.50	\$8.25
Nobody's Listening	\$535	\$349
The Power of Future Conversation	\$755	\$469
The Power of Listening	\$855	\$519
Power of Words: Meeting Opener - "You've Done A Great Job"	\$325	\$209
Speaking Effectively: To One or One Thousand, 2e ♦	\$955	\$479
Talk Isn't Cheap	\$695	\$556 or Less
Verbal Communication: The Power of Words, 2e	\$855	\$439

CONFLICT MANAGEMENT

Asserting	\$225	\$180 or Less
Dealing With Conflict ♦	\$925	\$609
Dealing With Conflict - Healthcare Version	\$625	\$359
Determining the Right Response to Conflict	\$225	\$180 or Less
Effective People Skills Set	\$1095	\$876 or Less
Everybody Wins: How to Turn Conflict into Collaboration ♦	\$875	\$645
Giving and Receiving Feedback	\$225	\$180 or Less
Handling Covert Conflict	\$225	\$180 or Less
Handling Overt Conflict	\$225	\$180 or Less
Listening	\$225	\$180 or Less
Managing Conflict in the Workplace	\$450	\$229

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



When you spend \$1500-\$2399, you'll receive two \$25 Gift Cards!



CONFLICT MANAGEMENT (Cont'd)	List Price	Sale Price
Resolving Difficult Situations	\$595	\$319
The Aikido Response to Conflict	\$225	\$180 or Less
Traitement des conflits, Version révisée	\$925	\$609
Unlocking Conflict!	\$340	\$229
What To Do ... When Conflict Happens	\$1025	\$769
Working Collaboratively	\$225	\$180 or Less
CREATIVITY/CREATIVE THINKING		
My Idea	\$295	\$177 or Less
CUSTOMER SERVICE		
Alors aidez-moi, Édition de l'employé	\$695	\$556 or Less
Alors aidez-moi, Édition de l'employé/version du superviseur	\$995	\$796 or Less
Alors aidez-moi, Version du superviseur	\$695	\$556 or Less
Cliff's Customer Service Adventure	\$755	\$459
Colleagues as Customers: Understanding Internal Customer Care ♦	\$950	\$429
The Customer Care Pack	\$225	\$202
Customer Service Toolkit	\$1055	\$599
Des collègues en tant que clients: comprendre le service interne à la clientèle	\$950	\$429
The Difficult Guest - Full Package ♦	\$1025	\$922 Gov
Donnez le Cornichon	\$925	\$832 Gov
General Hospitable	\$655	\$349
Give'em the Pickle! ♦	\$925	\$832 Gov
Glad I Could Help: Real Customer Service Situations for Discussion	\$875	\$769
The Guest & The Difficult Guest Full Package	\$1625	\$1462 Gov
The Guest, Revised	\$895	\$805 Gov
An Invisible Man Meets The Mummy, Government	\$850	\$479
An Invisible Man Meets The Mummy, Healthcare	\$625	\$359
An Invisible Man Meets The Mummy	\$850	\$479
It's a Dog's World, 2nd Edition ♦ (Original Version)	\$750	\$479
It's Personal!	\$825	\$629
Johnny The Bagger - Complete Training Kit	\$975	\$679

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



When you spend \$2400 or more you'll receive either three \$25 Gift Cards or and an iPod Shuffle.



CUSTOMER SERVICE (Cont'd)	List Price	Sale Price
Jukebox Journey With Vibes	\$325	\$210
L'invite difficile - Complete	\$925	\$832 Gov
Life's Lessons: Customer Service	\$310	\$189
Mad About Customer Service	\$695	\$359
Nous formons une équipe, tu te rappelles?	\$1055	\$577
The Other Side of the Window: Providing Exceptional Service in Government	\$755	\$459
Remember Me, 3e - Hospitality Version	\$855	\$479
Remember Me, 3e ♦ (Second Edition)	\$855	\$479
So Help Me (Employee And Supervisor Edition) ♦	\$995	\$796 or Less
So Help Me (Employee Edition) ♦	\$695	\$556 or Less
So Help Me (Supervisor Edition) ♦	\$695	\$556 or Less
Une vie de chien	\$625	\$377
Vous vous souvenez de moi, version révisée	\$825	\$429
WAYMISH - Why Are You Making It So Hard... For Me To Give You My Money?	\$955	\$629
We're on the Same Team, Remember?, Second Edition ♦	\$1055	\$577
What Do You Say?	\$925	\$832 Gov
What's In It For Me?	\$695	\$556 or Less
What's Your Pickle?	\$925	\$832 Gov
You've Got Customers	\$695	\$556 or Less

DECISION MAKING

Abilene Paradox, 2e ♦ (Original Version)	\$1025	\$679
Groupthink 2e ♦	\$925	\$629
Le paradoxe d'abilene, Original	\$925	\$617
La pensée de groupe, Version révisée	\$925	\$629

DELEGATION

Delegating For Diehards: Working Together To Get Things Done	\$925	\$479
Leader's Guide To Delegating	\$1025	\$669

FREE DVD with Purchase!

When you purchase a CRM Learning program, list price \$625 or higher, we'll give you a complimentary copy of the *Courageous Followers, Courageous Leaders* DVD.

An \$850 Value!

Preview On-Line at www.owenstewart.com



DIVERSITY	List Price	Sale Price
As Old As You Feel	\$425	\$339
As Simple As Respect	\$855	\$719
Diversity Challenges: What Would You Do?	\$535	\$485 or Less
Diversity: Face To Face ♦	\$825	\$619
M.E.E.T. On Common Ground	\$875	\$629
Managing Diversity	\$835	\$527
Un paon au pays des pingouins	\$625	\$439
A Peacock in the Land of Penguins ♦	\$625	\$439
Penguin Diversity Set Special	\$965	\$559
Perception ♦	\$295	\$139
Pigeonholed in the Land of Penguins	\$535	\$359
Village of 100, 3rd Edition	\$415	\$289

EMOTIONAL INTELLIGENCE

Emotional Intelligence ♦	\$1025	\$729
Giving Feedback	\$825	\$645
L'intelligence émotionnelle	\$1025	\$729
Using Emotional Intelligence at Work Trainer Pack	\$225	\$202

EMPLOYEE DEVELOPMENT

Action Learning Toolkit	\$225	\$202
Learning Needs Analysis Trainer Pack	\$225	\$202

EMPLOYEE DEVELOPMENT

Developing People: The Manager's Role Trainer Pack	\$225	\$202
The Learning Needs Interview	\$995	\$479
The Learning Plan Interview	\$995	\$479
The Learning Review Interview	\$995	\$479

EMPLOYEE RETENTION

Keeping the Good Ones	\$925	\$832 Gov
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FANTABULOUS OFFER!

When you purchase **\$1500*** worth of resources from our Spring Sale Flyer you'll receive, **ABSOLUTELY FREE**, your choice of one of our Best-Selling Trainer's Resources! Choose from **The Facilitation Toolkit, Mentoring** or **Time to be Effective**. **A value of \$225!**

* Before Taxes and Shipping. One free resource per organization. Not to be combined with any other offers.



EMPOWERMENT	List Price	Sale Price
Riding the Wave: Strategies for Change	\$795	\$479
Win Teams	\$695	\$556 or Less

ETHICS		
A.C.T. With Integrity ♦	\$875	\$669
Ethics 4 Everyone ♦	\$1025	\$729
Ethics 4 Everyone Handbook	\$10.50	\$8.25
L.E.A.D. With Integrity ♦	\$875	\$669
Life's Lessons: Values & Ethics	\$310	\$189
Moment of Truth	\$925	\$832 Gov

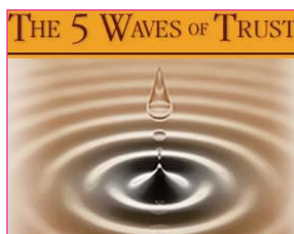
FACILITATION		
The Facilitation Toolkit	\$225	\$202
Fearless Facilitation! How To Lead Effective Meetings/ How To Lead Effective Training	\$975	\$779

FEEDBACK		
Feedback Techniques	\$950	\$259
Giving and Receiving Feedback	\$595	\$179

GENERATIONAL ISSUES		
The Aging Workforce	\$295	\$236 or Less
Generations: M.E.E.T. for Respect in the Workplace ♦	\$955	\$759
Managing Four Generations in the Workplace	\$1040	\$940 or Less
Managing Generation Y	\$695	\$556 or Less
Mixing Four Generations in the Workplace	\$830	\$730 or Less
Please Respect My Generation: 5 Generations at Work ♦	\$825	\$719

GOAL SETTING		
Dashboard	\$655	\$409
How You Think Is Everything	\$695	\$556 or Less

The Five Waves of Trust... Special Offer



Receive a FREE DVD when you purchase this Best-Seller!

Purchase this best-selling program by March 31, 2010 and you'll receive your choice of a second DVD absolutely FREE!

Choose from BEST-SELLERS Emotional Intelligence OR Positive Discipline – A \$1025 value!

HARASSMENT	List Price	Sale Price
As Simple As Respect	\$855	\$719
Ca nous concerne tous	\$925	\$832 Gov
Creating the Respect Effect	\$875	\$775 or Less
Harassment Hurts: It's Personal ♦	\$645	\$619
Harassment in the Workplace: Employee Awareness	\$495	\$259
Harassment in the Workplace: Management Awareness	\$495	\$259
He Said, She Said™	\$925	\$832 Gov
In This Together ♦	\$925	\$832 Gov
It's Not Just About Sex Anymore	\$875	\$669
Let's Get Honest™	\$925	\$832 Gov
Let's Get Honest™ & He Said, She Said™ Combo	\$1125	\$1012 Gov
Let's Get Together: Communicating Respect in a Diverse Workplace Main Program	\$835	\$679
Let's Get Together: Communicating Respect in a Diverse Workplace Series	\$1045	\$849
The Right Side of the Line ♦	\$875	\$669

HEALTHCARE

Patient Diversity	\$655	\$405
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INDUCTION

Induction Toolkit	\$225	\$202
Start Right... Stay Right Handbook	\$10.50	\$8.25
Start Right... Stay Right Orientation Basics	\$675	\$449

SPECIAL BEST-SELLER DISCOUNTS!

***PURCHASE ANY 3 PROGRAMS OR COPIES AND SAVE 45%!
CHOOSE FROM 16 PROGRAMS - SAVE UP TO \$1451!***

Abilene Paradox Original
or Revised **List \$1025**

Accountability That
Works **List \$1075**

After All, You're the
Supervisor 3e **List \$1025**

Communication: The
Non-Verbal Agenda **List \$850**

Dealing With Conflict
List \$955

Emotional Intelligence
List \$1025

Everest **List \$695**

Groupthink **List \$925**

It's a Dog's World, Revised
List \$750

A Leader's Guide to
Delegating **List \$1025**

Meeting Robbers, Revised
List \$825

Mining Group Gold **List \$850**

A Peacock In the Land of
Penguins **List \$625**

Pygmalion Effect, 3e **List \$1025**

Taking Charge of Change,
Revised **List \$1055**

We're On the Same Team,
Remember? **List \$1055**

MOST PROGRAMS ARE AVAILABLE IN FRENCH!

INTERVIEWING	List Price	Sale Price
The Applicant	\$595	\$329
Get the Whole Picture ♦	\$975	\$699
Hire For Attitude	\$695	\$556 or Less
The Panel	\$595	\$329
Skilful Selection	\$950	\$549
Three Dimensional Interview	\$875	\$659

LEADERSHIP

5 Questions Every Leader Must Ask	\$975	\$699
Bury My Heart At Conference Room B	\$875	\$669
Est-ce que je me respecterais?	\$695	\$556 or Less
The Extraordinary Leader: Going From Good to Great	\$875	\$669
First-Time Leadership Toolkit	\$225	\$202
Flawless Leadership	\$925	\$825 or Less
Follow the Leader	\$725	\$625 or Less
Giving Leadership Away	\$695	\$556 or Less
It's a Wonderful Life: Leading Through Service	\$795	\$477 or Less
Jukebox Journey With Heart	\$325	\$210
Leader Madness	\$795	\$636 or Less
Leaders of Character: Leadership - The West Point Way	\$1055	\$619
The Leadership Challenge	\$795	\$665
The Leadership Collection Handbooks	\$58.40	\$40.95
The Leadership Pickles ♦	\$925	\$832 Gov
The Leadership Secret of Gregory Goose	\$495	\$445 or Less
Leadership Secrets of Santa Claus	\$595	\$477
The Leadership Secrets of Santa Claus Handbook	\$15.95	\$12.50
Leadership: Une question de confiance	\$695	\$556 or Less
Leadership: What's Trust Got to do With It?, 2e ♦ (Original Version)	\$825	\$695
Leadership/Management Mix	\$825	\$709
Les cornichons du patron	\$925	\$832 Gov

PENGUIN DIVERSITY SERIES - SAVE \$601!



Diversity training at its best!

Purchase both the award-winning **A PEACOCK IN THE LAND OF PENGUINS and **PIGEONHOLED IN THE LAND OF PENGUINS** for **ONLY \$559!****

A Peacock in the Land of Penguins is Available in French.

LEADERSHIP (Cont'd)	List Price	Sale Price
Life's Lessons: Leadership	\$310	\$189
Managing Me	\$795	\$636 or Less
Ordinary People, Extraordinary Results: True Stories of Great Leadership	\$945	\$709
Spirit of Individualism	\$595	\$476 or Less
Would I Follow Me? ♦	\$695	\$556 or Less
Would I Inspire Me? ♦	\$795	\$636 or Less

MANAGEMENT/SUPERVISION SKILLS

After All, You're the Supervisor, 3e ♦	\$1025	\$659
Après tout, c'est vous le superviseur!	\$1025	\$659
Counselling Skills at Work Trainer Pack	\$225	\$202
Front of the Class	\$925	\$832 Gov
"I Wish My Manager Would Just ..." ♦	\$315	\$239
Improving Attendance: What Managers Can Do	\$950	\$529
L'art d'inspirer une équipe de travail	\$795	\$636 or Less
Leading With Persuasion	\$695	\$556 or Less
Management Styles #1	\$295	\$236 or Less
Management Styles #2	\$295	\$236 or Less
Peer Today, Boss Tomorrow: Navigating Your Changing Role	\$875	\$669
Recipe For Success	\$850	\$669
Risk Maker Risk Taker	\$745	\$479
The Supervisor Development Pack	\$225	\$202
The Value of Mentoring	\$595	\$476 or Less
What A Manager Should Say	\$295	\$177 or Less
Would I Work For Me?	\$695	\$556 or Less

MEETING MANAGEMENT

Basic Facilitation	\$695	\$556 or Less
Les cambrioleurs de réunion, Version révisée	\$825	\$479
Le groupe: Une richesse à explorer	\$850	\$397
The Invisible Meeting	\$795	\$636 or Less

SO HELP ME SERIES - SAVE \$549!



Purchase the customer service package, SO HELP ME, EMPLOYEE EDITION and SO HELP ME, SUPERVISOR EDITION for **ONLY \$796!**

Available in French exclusively with Performance Resources.

MEETING MANAGEMENT (Cont'd)	List Price	Sale Price
Meeting Robbers, Revised ♦	\$825	\$479
Meeting The Meeting Challenge	\$595	\$357
Mining Group Gold ♦	\$850	\$397

MEETING OPENERS

Jukebox Journey Series	\$725	\$437
Life's Lessons Series	\$1045	\$879
Magic of We Session Starter	\$350	\$215
People ♦	\$375	\$300 or Less
Sound of Service	\$350	\$215

MENTORING

Mentoring Toolkit	\$225	\$202
The Value of Mentoring	\$595	\$476 or Less

MOTIVATION

Fun Is Good	\$745	\$349
Les lecons des bernaches	\$475	\$380 or Less
Lessons From Geese ♦	\$475	\$380 or Less
Life's Lessons: Motivation	\$310	\$189
Lincoln	\$295	\$177 or Less
Motivation Matters!	\$950	\$547
Motivation: Dream It. Walk It. Believe It.	\$725	\$519
The Spirit of the Dolphin	\$475	\$285 or Less

SPECIAL BEST-SELLER DISCOUNTS!

These Award-Winning Best-Sellers may be purchased at **25%-35% OFF** the list price.

ABILENE PARADOX ♦
Sale Price: **\$679** • List: \$1025

ACCOUNTABILITY THAT WORKS! ♦
Sale Price: **\$739** • List: \$1075

DEALING WITH CONFLICT ♦
Sale Price: **\$609** • List: \$925

EMOTIONAL INTELLIGENCE ♦
Sale Price: **\$729** • List: \$1025

ETHICS 4 EVERYONE ♦
Sale Price: **\$729** • List: \$1025

EVEREST
Sale Price: **\$479** • List: \$695

A LEADER'S GUIDE TO DELEGATING
Sale Price: **\$669** • List: \$1025

POSITIVE DISCIPLINE
Sale Price: **\$719** • List: \$1025

PYGMALION EFFECT, 3E ♦
Sale Price: **\$659** • List: \$1025

WAYMISH
Sale Price: **\$629** • List: \$955

WHAT TO DO WHEN CONFLICT HAPPENS ♦
Sale Price: **\$769** • List: \$1025

WORKING WITH YOU IS KILLING ME
Sale Price: **\$747** • List: \$1025

♦ **AVAILABLE IN FRENCH**
(Present or Past Editions)

Preview On-Line At:
www.owenstewart.com

NEGOTIATION	List Price	Sale Price
Getting to Yes - Shortcut Version	\$735	\$635 or Less

ORGANIZATIONAL EFFECTIVENESS

The Clarity Imperative	\$855	\$659
Curse of the Vanishing Employees	\$855	\$549
Effet Pygmalion 2e	\$695	\$459
Leadership and Self-Deception	\$1025	\$609
Lifeline Series!™	\$800	\$625
Pygmalion Effect: Managing The Power Of Expectations, 3e ♦ (2nd Edition)	\$1025	\$659
Race Without a Finish Line	\$535	\$329
Setting Objectives	\$950	\$569
Start Right...Stay Right Comprehensive Workshop	\$1375	\$839
Start Right...Stay Right Orientation Basics	\$675	\$449
Whale Done!™	\$610	\$549
Whale Done!™ The Power of Positive Relationships	\$1105	\$959

PARADIGMS/DIVERSITY

Father & Son	\$375	\$175
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PERFORMANCE APPRAISAL

Discussing Performance	\$745	\$469
L'évaluation du rendement	\$595	\$179
L'interview d'évaluation: Comment y survivre	\$595	\$189

MEDIA PARTNERS GOVERNMENT-ONLY SPECIALS!

PURCHASE ANY OF THESE TITLES AT 10% OFF AND GET ADDITIONAL TITLES OR COPIES AT 20% OFF.*

CHANGE & INNOVATION

Through Brainstorming

List \$995

THE DIFFICULT GUEST

List \$1025 **AVAILABLE IN FRENCH**

GIVE'EM THE PICKLE

List \$925 **AVAILABLE IN FRENCH**

THE GUEST, Revised

List \$895

HOW TO CONNECT IN BUSINESS...

In 90 Seconds Or Less™

List \$925 **AVAILABLE IN FRENCH**

HOW TO CONNECT IN HEALTHCARE...

In 90 Seconds Or Less™

List \$925

IN THIS TOGETHER

List \$925 **AVAILABLE IN FRENCH**

KEEPING THE GOOD ONES

List \$925

THE LEADERSHIP PICKLES

List \$925 **AVAILABLE IN FRENCH**

LET'S GET HONEST™ & HE SAID,

SHE SAID™ COMBO

List \$1125

MOMENT OF TRUTH

List \$925

PAINLESS PERFORMANCE

IMPROVEMENT

List \$925

THE PRACTICAL COACH

List \$925 **AVAILABLE IN FRENCH**

THE UNIFIED TEAM

List \$925

WHAT'S YOUR PICKLE?

List \$925

* SECOND TITLE OR COPY MUST BE OF EQUAL OR LESSER VALUE.

PERFORMANCE APPRAISAL (Cont'd)	List Price	Sale Price
Let's T.A.L.K.: Handling the Difficult Performance Appraisals ♦	\$875	\$669
Performance Review ♦	\$595	\$179
Skills of Appraisal and Performance Review Trainer Pack	\$225	\$202
Surviving the Appraisal Interview ♦	\$595	\$189

PERFORMANCE MANAGEMENT

Act Fair! Effective Discipline	\$950	\$569
La consultation sur le rendement	\$525	\$179
Evaluation Toolkit	\$225	\$202
The Learning Needs Trilogy	\$2575	\$1375
Painless Performance Improvement	\$925	\$832 Gov
Performance Counselling ♦	\$525	\$179
The Performance Management & Development Toolkit	\$225	\$202
Positive Discipline	\$1025	\$719
Solving Performance Problems: The Diagnostic Interview	\$950	\$549
Solving Performance Problems: The Performance Improvement Plan	\$950	\$549

PERSONAL DEVELOPMENT

And When You Fall...	\$350	\$209
Live & Learn	\$850	\$629
Worksmarts: How To Get Along, Get Ahead and Get Noticed	\$875	\$669

More GOVERNMENT Specials!

\$50 OR \$100 OFF ALL THESE PROGRAMS PLUS A 20% GOVERNMENT DISCOUNT
THESE ARE SOME OF OUR BEST SELLERS!

Creating the Respect Effect™:
 Preventing Harassment,
 Discrimination and Retaliation
Sale Price: \$620 • List: \$875

Diversity Challenges:
 What Would You Do?
Sale Price: \$388 • List: \$535

Flawless Leadership
Sale Price: \$660 • List: \$925

The Four Styles
Sale Price: \$764 • List: \$1055

**Getting To Yes - Shortcut
 Version**
Sale Price: \$508 • List: \$735

Little Things Mean A Lot
Sale Price: \$764 • List: \$1055

**Managing Four Generations
 in the Workplace**
Sale Price: \$756 • List: \$1045

A Matter of Respect
Sale Price: \$440 • List: \$650

**Mixing Four Generations
 in the Workplace**
Sale Price: \$588 • List: \$835

The New Time of Your Life
Sale Price: \$660 • List: \$925

Toxic Talk: What Would You Say?
Sale Price: \$380 • List: \$525

For product information on
 these programs and On-Line
 Previews visit:
www.owenstewart.com

PRESENTATION SKILLS	List Price	Sale Price
L'art de parler a une ou mille personnes, 2e	\$955	\$479
Powerful Presentation Skills	\$950	\$529
Speaking Effectively to One or One Thousand, 2e	\$955	\$479
PROBLEM SOLVING		
A.C.E. It! How to Solve Tough Workplace Problems	\$875	\$519
How Do You Put a Giraffe in a Refrigerator?	\$295	\$236 or Less
RELATIONSHIP BUILDING		
Les gens	\$375	\$300 or Less
People ♦	\$375	\$300 or Less
Working With You is Killing Me	\$1025	\$747
RESPECT		
Another Look: Defining Respect in Healthcare	\$610	\$429
As Simple as Respect	\$855	\$719
We Need to M.E.E.T.: Managing for Respect in the Workplace	\$875	\$669
RETALIATION		
Preventing Retaliation in the Workplace	\$875	\$669

Video Arts Government Specials

More than 180 titles and 2 Offers to choose from!

- 1** Buy one program with 20% Government discount, get a second copy or program with 20% Government discount **PLUS additional 50% OFF!**
- 2** Buy two programs with 20% Government discount, and get a **third absolutely FREE!**



30 Ways to Make More Time, Original ♦	List \$950	Jamie's Kitchen: 15 Lessons On Leadership ♦	List \$1170
Appraisal Interview Lessons	List \$950	Jamie's Kitchen: 15 Lessons On Teamwork ♦	List \$1170
The Art of Selling	List \$1099	Jamie's School Dinners Series ♦	List \$1849
Assert Yourself: Learning To Be Assertive	List \$1099	Meetings, Bloody Meetings ♦	List \$1099
Behavioural Interviewing ♦	List \$1099	More Bloody Meetings, Rev. ♦	List \$1099
Demanding Customers	List \$1099	Performance Matters Series ♦	List \$1975
The Dreaded Appraisal ♦	List \$1099	Performance Review Series	List \$1639
From No to Yes ♦	List \$950	Straight Talking ♦	List \$1099
Going to a Meeting Series ♦	List \$1529		
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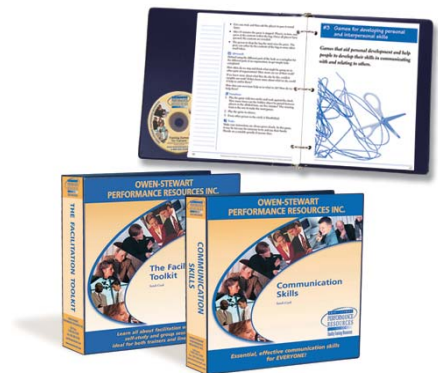
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